

Banking Sector Review

February 2022

In Q4 2021, banks' assets continued to grow both through transactions with government securities and lending to customers. The pace of corporate hryvnia lending slowed at the end of the year, but remained the highest in a decade on an annual basis. Retail loans grew rapidly and steadily last year, while mortgage loans rose almost twice as fast as consumer loans. Banks maintained sufficient liquidity by drawing in more client deposits. Corporate deposits grew faster than retail ones. Further dedollarization was driven by the growth in hryvnia deposits outpacing that in FX deposits. With deposits rising steadily, banks left interest rates on deposits almost unchanged at the end of the year. By actively scaling up transactions amid still low interest rates on deposits, banks were able to generate record profits, double the previous year's level. The banking sector's high profitability allows banks to form capital buffers that will be put in place going forward.

Sector Structure

Ukraine had 71 operational banks in Q4. This number did not change from a quarter ago. Net assets of private banks grew the fastest. As a share of the banking system's net assets, they expanded by 0.9 pp in Q4 and by 4.9 pp from the start of the year (to 22.1%). By contrast, the share of state-owned banks shrank by 0.8 pp in Q4 and by 5.8 pp from the beginning of the year (down to 46.7%). The sector's concentration rate continued to decline as smaller financial institutions quickly ramped up their assets.

Assets

The banking sector's net assets increased by 6.3% qoq, driven by the growth in the hryvnia component. Investments in government securities increased, as did client loan portfolios.

The quarterly pace of growth in net hryvnia corporate loans decelerated to 2.3% qoq. In 2021, the net hryvnia loan portfolio grew by 40.2%. State-owned banks were the most active lenders, except for PrivatBank (54.7% yoy). In December, hryvnia loans decreased due to the seasonal repayment of loans by farmers and companies meeting government orders under the Large Construction project. Lending by foreign banks in foreign currency intensified at the end of the year. Net FX loans grew by 7.8% qoq and 9.6% yoy.

Retail lending exceeded the pre-crisis level. The net hryvnia retail loan portfolio grew by 8.0% qoq (up 36.9% yoy). The increase in net hryvnia real estate loans at the end of 2021 was 62.4% yoy, an all-time high.

The NPL ratio continued to shrink, falling by 3.2 pp in Q4 and 11.0 pp for the year, down to 30.0%. The largest contribution to this reduction was made by state-owned banks. They rapidly increased their loan portfolio and wrote off old NPLs in pursuit of their strategies.

Funding

Banks' liabilities grew by 5.7% qoq, primarily driven by customer deposit inflows. They continue to dominate other types of bank funding: at the end of the year, deposits accounted for 84.9% of liabilities. The share of funds due to the NBU remained at 5.3%, flat from Q3.

The volume of hryvnia retail deposits grew by 8.1% qoq (15.3% yoy) in Q4. This increase was led by private and foreign banks: up 41.0% yoy and 22.4% yoy, respectively. At the same time, hryvnia retail term deposits grew more slowly, by 9.6% yoy. The vast majority of new term deposits had a maturity of three months. The total amount of FX retail deposits decreased by 1.8% yoy (in the U.S. dollar equivalent) due to term deposit outflows.

Hryvnia corporate deposits grew by 15.5% qoq (26.4% yoy). Banks with private capital also led the way for this type of deposits, posting growth of 35.1% qoq (63.2% yoy). The U.S. dollar equivalent of FX deposits declined by 4.7% qoq because of deposit outflows from private and foreign banks. On an annual basis, FX corporate deposit rose by 3.9% yoy.

The share of FX deposits shrank by 2.6 pp to 32.9% despite the weakening of the hryvnia. The faster growth in hryvnia deposits compared to FX deposits contributed to dedollarization.

Interest Rates

During Q4 2021, the NBU continued the cycle of raising the key policy rate, increasing it to 9% per annum, and in January 2022 to 10%. However, only a few banks out of the top 20 raised their rates on hryvnia retail deposits following the key policy rate hike. At the end of Q4, the average rate on 12-month deposits grew to 9.2% per annum. The spread between the rates on quarterly and annual deposits widened to 1.7 pp. Interest rates on U.S. dollar deposits remained under 1% per annum, although they increased slightly during the quarter.

For the first time in a year and a half, the rates on hryvnia corporate loans exceeded 10% per annum. Ultra-short (up to one month) loans were still the most sensitive to the key policy rate increase. Meanwhile, the rates on FX corporate loans fell to 3% per annum in December. The rates on new consumer loans to households fell by 1.5 pp to 28.7% per annum in December. The rates on new mortgages rose by 0.7 pp in Q4, to 12.6%.

Financial Results and Capital

In 2021, the banking sector earned its maximum historical profit of UAH 77.5 billion (up 95.4% yoy), primarily due to a rapid increase in operating income and a reduction in provisions. In Q4 2021, the banking sector's profit was 12.6 times the level of Q4 2020. Apart from significant income growth, this was driven by the release of provisions for legal risks and a 71.1% reduction in allowances for expected loan losses. The number of loss-making banks fell from seven to five in Q4, and their total loss remained insignificant. Return on equity rose to 35% from 19% last year.

Operating income grew faster than operating expenses, especially in Q4. The cost-to-income ratio (CIR) was 54.8%, down from 65.3% a year ago. The growth in net interest income accelerated during the year. In the last quarter of the year, it surged by 47.7% yoy. Among the main factors in driving this increase were active lending and lower-than-lastyear interest rates on short-term retail deposits. Interest income therefore grew rapidly, while interest expenses remained moderate. Further growth in the volume of cashless transactions, including card-based ones, drove an increase in banks' fee and commission income. The growth rates of net fee and commission income were the highest in Q2, after which they began slowing to 16.4% yoy in Q4. This slowdown was driven not only by a high base effect, but also by leading payment systems cutting their interchange commissions and some banks announcing a reduction in acquiring fees.

Prospects and Risks

In early 2022, military and political tensions around Ukraine caused a low-key outflow of retail deposits. As of mid-February, it became clear that banks had met this outflow with ease, having previously accumulated a significant liquidity cushion. As term deposits were stable, financial institutions did not raise deposit interest rates, as there was no need to compete for clients. A further tightening of monetary policy will make it harder to raise funds and will increase the cost of funding. Banks will therefore face a higher interest rate risk.

Under conditions of uncertainty, banks need to carefully monitor their liquidity risks. To do this, it is necessary to analyze one's own ability to cover with high-quality liquid assets (HQLAs) the significant outflows of funds that can occur during short periods. At the same time, the HQLAs should be sufficient not only for conversion into cash so that customers can withdraw it, but also for further operating activities.

State-owned banks led the way in hryvnia lending in 2021. Coupled with the pursuit of NPL reduction strategies, this significantly reduced the NPL ratio. Such actions increase the investment appeal and bring state-owned banks closer to the strategic goal of privatization.

In the near future, the NBU will decide on a schedule for the gradual recovery of the capital buffers deactivated during the spread of the COVID-19. Capital buffers increase banks' ability to withstand risks in times of financial and economic instability. The formed capital reserve can be used both to absorb possible losses and to continue lending. According to the NBU, the current high profitability and available capital reserves allow banks to easily meet such regulatory requirements.

Sector Structure

The number of operating banks remained unchanged in Q4. Total sector assets increased 4.3% qoq, to UAH 2.4 trillion.

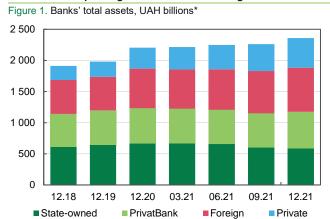


Table 1. Number of banks*					
	2017	2018	2019	2020	2021
Solvent	82	77	75	73	71
Change	-14	-5	-2	-2	-2
State-owned**	5	5	5	5	4
Change	-1	0	0	0	-1
Foreign	23	21	20	20	20
Change	-2	-2	-1	0	0
Private	54	51	50	48	47
Change	-11	-3	-1	-2	-1

^{*} Solvent banks have been grouped in accordance with their classification in the respective reporting period.

The share of state-owned banks continued to decline: that in the sector's net assets edged lower by 0.8 pp (to 46.7%), and that in retail deposits shrank by 1.5 pp (to 55.5%). Since the start of the year, the share of net assets of private banks has expanded by 4.9 pp (to 22.1%).

Figure 2. Distribution of net assets by groups of banks

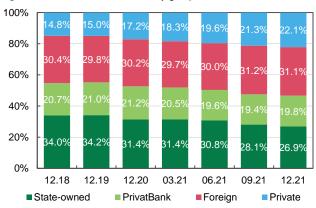
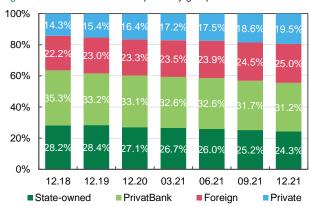


Figure 3. Distribution of retail deposits by groups of banks



The surge in the net assets of a number of private and foreign banks continues to reduce the sector's concentration rate. The share of the net assets of the top five banks shrank by 5.5 pp (to 53.2%) in 2021. The share of the largest 20 banks stood at 89.5% at the end of the year.

Figure 4. The largest banks' share of the sector's net assets

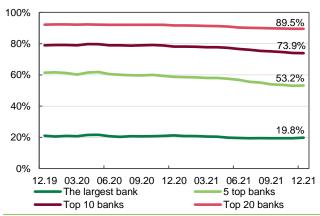
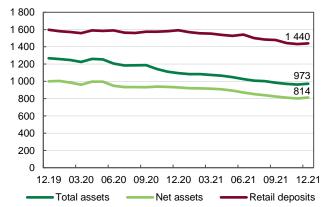


Figure 5. Concentration as defined by the HHI indicator*



^{*} The Herfindahl-Hirschman Index (HHI) is an indicator of banking sector concentration. It is calculated by summing the squared market shares of individual banks. The index ranges from 0 to 10,000, with values below 1,000 indicating low market concentration. Retail deposits include certificates of deposit.

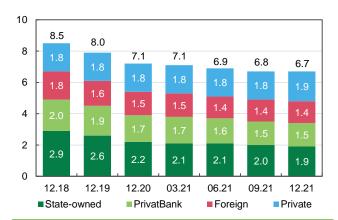
^{*} As of end of period.

^{**} Including PrivatBank.

Banking Infrastructure

In Q4, banks continued to scale down their branch networks. State-owned banks and PrivatBank closed the most branches. Thirty-four new branches were opened in Q4, all by private banks. All told, the number of standalone units fell by 449 in 2021, most notably in Kyiv and the Dnipropetrovsk region (53 branches each).

Figure 6. Number of banking units*, thousand



^{*} Standalone bank structural units and head offices.

Banks laid off a total of 325 employees in Q4. The layoffs occurred only in some state-owned banks. Private and foreign banks

expanded their staff, as did PrivatBank. The number of bank employees decreased by 6,900 in 2021.

Figure 8. Staffing level at banks, thousand employees

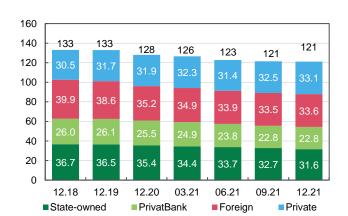
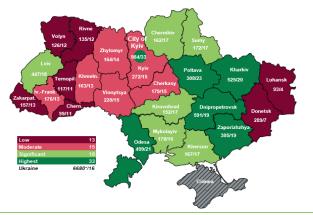


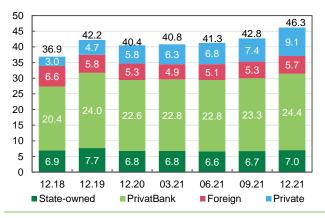
Figure 7. Operating banking units by regions as of 1 January 2022, units per 100,000 individuals



^{*} Excluding five structural units, including three of them abroad.

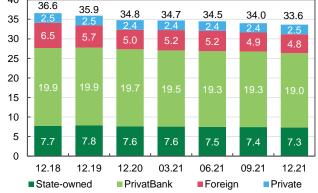
The number of active payment cards has been growing rapidly for two consecutive quarters. The state program eSupport, primarily used by clients of private banks and PrivatBank, played a significant role in Q4.

Figure 9. Number of active payment cards by groups of banks, million units



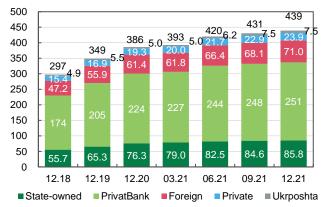
All groups of banks expanded their POS-terminal networks in Q4. The largest increase was made by PrivatBank and foreign banks (up 3,000 and 2,900, respectively). The number of ATMs decreased for all groups of banks, except private ones. PrivatBank was the undisputed leader in expanding the payment infrastructure in 2021.

Figure 10. Number of ATMs*, thousand units



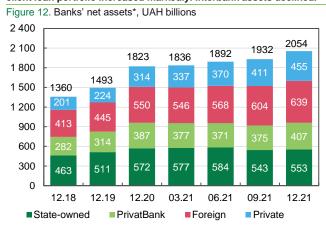
^{*} Number of self-service bank machines (ATMs, deposit ATMs, self-service kiosks).

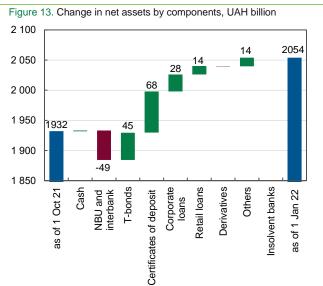
Figure 11. Number of POS terminals, thousand units



Assets

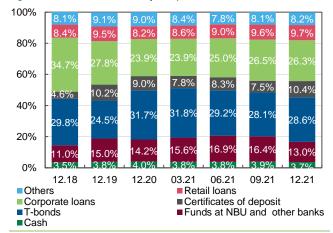
Net hryvnia assets grew by 9.6% in Q4, while FX assets declined by 3.7% in dollar terms. Banks' investments in government securities and the client loan portfolio increased markedly. Interbank assets declined.





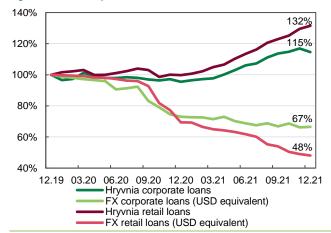
NBU certificates of deposit as a share of bank liabilities increased by 2.9 pp in Q4 due to government payments at the end of the year and their accumulation in the recipients' bank accounts. The share of interbank assets shrank by 3.3 pp. The net loan portfolio of clients grew together with assets, and its share in their breakdown is little changed. Gross hryvnia retail loans increased in December. Corporate loans declined, but increased during the quarter.

Figure 14. Sector's net assets by components*



^{*} Adjusted for loan loss provisions of banks.

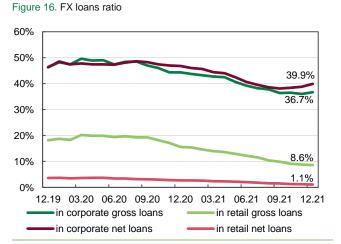
Figure 15. Gross corporate and retail loans*, 2019=100%



^{*} Issued by banks that were solvent as of 1 January 2022.

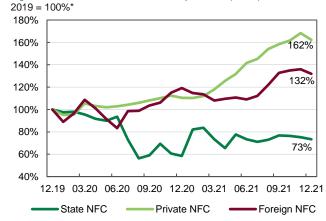
The rate of corporate loan dollarization rose due to changes in the exchange rate and the growth in the FX portfolio. Dollarization of

retail loans declined due to active lending.



Net hryvnia corporate loans increased in Q4. Loans to foreign and state-owned corporations declined during the quarter.

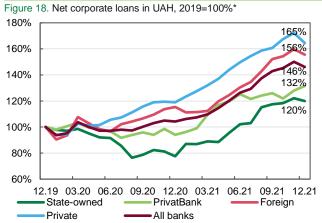
Figure 17. Net loans to nonfinancial corporations (NFCs) in UAH,

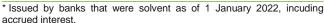


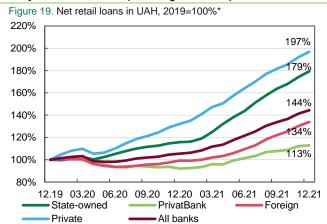
^{*} Issued by banks that were solvent as of 1 January 2022, including accrued interest.

^{*} Adjusted for loan loss provisions of banks.

Net hryvnia corporate loans grew by 2.3% qoq and 40.1% yoy. On a quarterly basis, the fastest growth in corporate loans occurred in PrivatBank: up 4.4% qoq. In annual terms, the largest increase was seen in state-owned banks: up 54.5% yoy. In year-on-year terms, net hryvnia retail loans grew by 36.9% yoy. The most rapid growth was reported by state-owned banks (excluding PrivatBank).

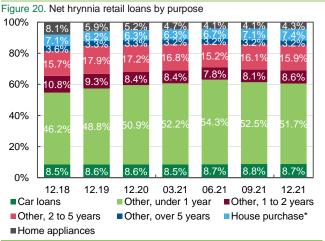






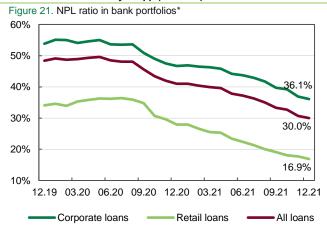
* Issued by banks that were solvent as of 1 January 2022, incuding accrued interest.

Net hryvnia retail loans for real estate grew by 13.0% qoq and 62.4% yoy. Their share increased by 0.3 pp to 7.4% in Q4.



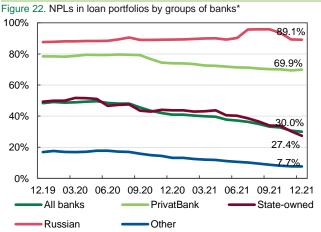
^{*} For house purchase, construction or reconstruction of real estate (including land).

Growth in the loan portfolio and the writing off of provisioned NPLs reduced the NPL ratio by 3.2 pp (to 30.0%) in Q4.

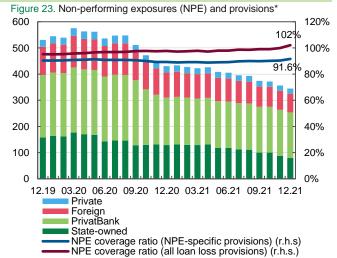


^{*} At all banks including insolvent ones, excluding off-balance sheet liabilities. Retail loans including loans individual entrepreneurs.

To implement their NPL curtailment plans, state-owned banks wrote them off, so the NPL ratio of these banks shrank the most. The NPL coverage with all loan loss provisions reached a new maximum of 102% as of the end of the year.



 $^{^{\}star}$ Including interbank loans; at all banks, including insolvent ones; excluding off-balance sheet liabilities.



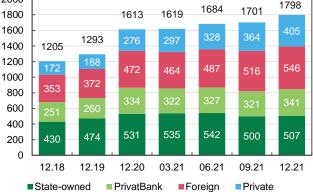
^{*} Including interbank loans; at all banks, including insolvent ones; excluding off-balance sheet liabilities.

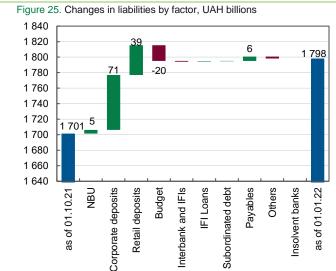
Funding

Banks' liabilities increased by 5.7% in Q4 due to the growth in corporate and retail deposits.

2000 1798 1684 1701 1619 1613 1800 1600 1293 1400 1205 1200 464 1000

Figure 24. Liabilities by groups of banks, UAH billions





The share of client deposits increased by 1.6 pp in Q4 (to 84.9%). This growth was due to a faster increase in corporate deposits.

In Q3, the short-term external debt of banks rose by USD 0.2 billion because of an increase in funds in nonresidents' accounts. Overall, gross external debt increased by 3.7%.

Figure 26. The structure of liabilities

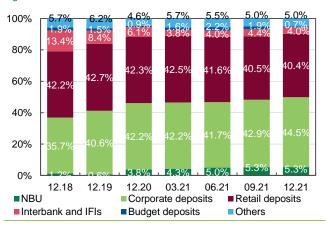
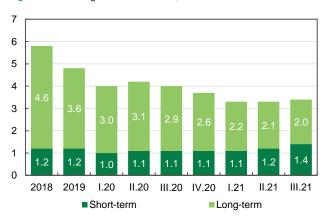
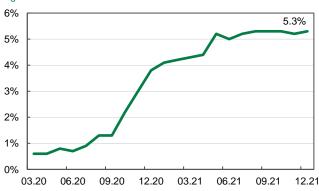


Figure 27. Banks' gross external debt, USD billions



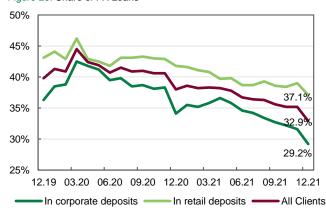
Funds owed to the NBU as a share of liabilities was little changed in Q4, up 1.5 pp for the year.

Figure 28. NBU funds in banks' liabilities

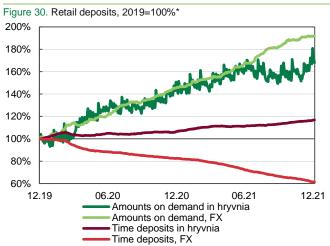


The dollarization rate of customer deposits fell by 2.6 pp (to 32.9%) in Q4 as hryvnia corporate and retail deposits grew.

Figure 29. Share of FX Loans

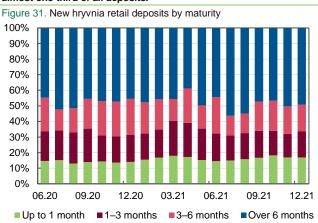


Hryvnia retail deposits grew by 8.1% qoq and 15.3% yoy. Hryvnia retail term deposits rose by 3.0% qoq (up 9.6% yoy).

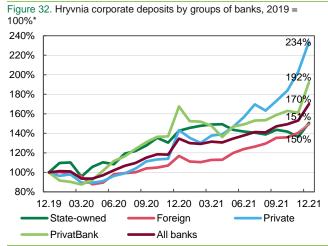


^{*} At solvent banks as of 1 January 2022, including certificates of deposit.

The share of deposits with maturity of at least 3-month fell by 0.7 pp. Short-term deposits with less than 3 months' maturity made up almost one-third of all deposits.

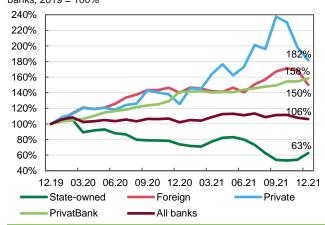


Hryvnia corporate funds grew by 15.5% qoq and 26.4% yoy. The highest quarterly growth rates were seen in private banks and PrivatBank. FX deposits dropped by 4.7% qoq, but rose by 3.9% yoy.



* At solvent banks as of 1 January 2022.

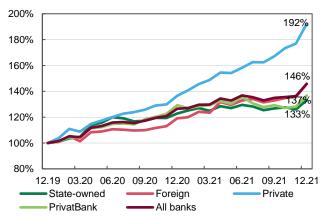
Figure 33. FX corporate deposits (in US dollar equivalent) by groups of banks, 2019 = 100%*



^{*} At solvent banks as of 1 January 2022.

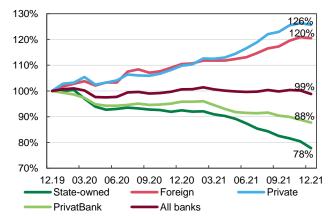
Last quarter, the highest rates of growth in retail deposits were reported by private and foreign banks. At the same time, FX deposits in state-owned banks declined in volume. On an annual basis, hryvnia retail deposits climbed by 15.3%, while the dollar equivalent of FX retail deposits decreased by 1.8%.

Figure 34. Retail deposits in hryvnia by groups of banks, 2019 = 100%*



^{*} At solvent banks as of 1 January 2022.

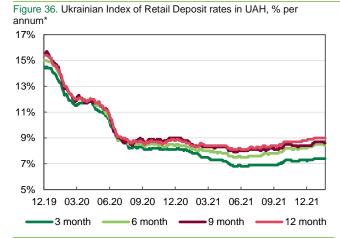
Figure 35. Retail deposits in FX (in USD equivalent) by groups of banks, 2019 = 100%*



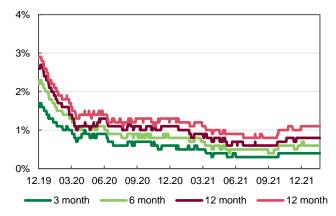
^{*} At solvent banks as of 1 January 2022.

Interest Rates

Interest rates on 12-month hryvnia deposits rose by 0.6 pp (to 9.2% per annum), and those on 12-month USD deposits fell by 0.3 pp (to 1.1% per annum). The spread between interest rates on 3-month and 12-month hryvnia deposits expanded slightly to 1.7 pp.







Interest rates on hryvnia corporate loans increased by 0.8 pp in Q4 to 10.4% per annum. By contrast, interest rates on household loans dropped by 1.5 pp, to 28.7% per annum, primarily due to changes in rates on consumer loans.

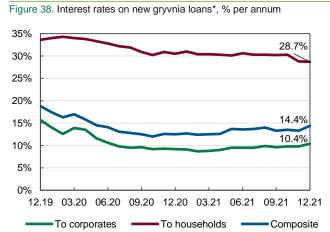
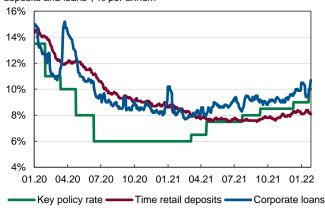


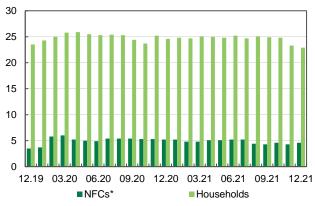
Figure 39. NBU key policy rate and interest rates on new hryvnia deposits and loans*, % per annum



^{*} No loan rescheduling or any other amendments to lending terms.

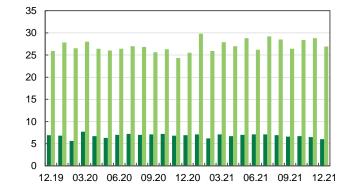
The spread between interest rates on new loans and deposits in the retail segment narrowed. That in the corporate segment widened slightly.

Figure 40. Spread between new*** loan rates and deposit rates, pp*



^{* *} Including insolvent banks;

^{**} New loans and deposits are loans and deposits issued or obtained under primary agreements that were entered into in the reporting period, as well as those under additional agreements, with changes in the amount, interest rate, or both.



Households

Figure 41. Spread between rates on outstanding loans and deposits, pp*

■ NFCs*

^{*} Thomson Reuters data, 5-day moving average.

^{*} Thomson Reuters data, 5-day moving average.

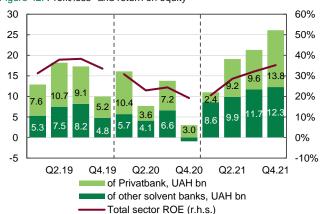
^{*} Daily rates, 5-day moving average.

^{*} Including insolvent banks.

Financial Results and Capital

In 2021, banks' profits doubled from last year. In annual terms, profits in Q4 grew by 13 times, driven by the further growth in operating income and the release of provisions.

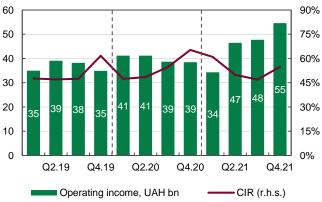
Figure 42. Profit/loss* and return on equity



^{*} Quarterly data including adjusted entries, except for the Q4 2021 data.

The operational efficiency of banks improved: the CIR* was 52.7% in 2021, down from 53.8% last year; in Q4, it stood at 54.8%, down from 65.3% in Q4 2020.

Figure 43. Operating income and operating efficiency 60



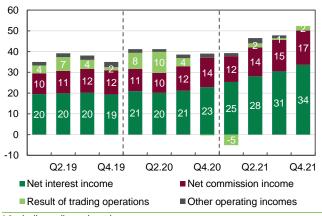
^{*} The CIR (cost-to-income ratio) measures the ratio of operating expenses to operating income.

In Q4, banks released their provisions for legal risks. Provisioning

fell by 71.1% yoy in Q4 and by 57.9% yoy in 2021.

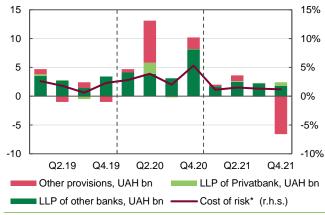
In Q4 2021, net interest income rose by 47.7% yoy, and net fee and commission income grew by 16.4% yoy. For the year, net interest income and net fee and commission income increased by 38.7% yoy and 24.8% yoy, respectively.

Figure 44. Operating income components for the period*, UAH billion



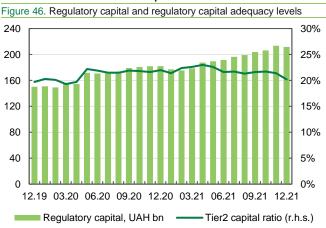
^{*} Including adjusted entries.

Figure 45. Loan loss provisions **



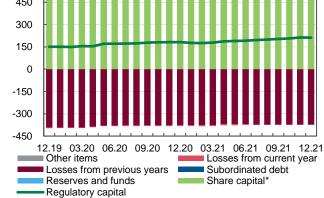
^{*} Annualized loan loss provisions to the net loan portfolio. Unadjusted data for Q4 2021; ** LLP (annualized)/Net loan portfolio.

Since the introduction, on 1 January 2022, of new capital risk requirements, the regulatory capital adequacy ratio edged lower by 1.4 pp, but it remained above the minimum required level.



600 450 300

Figure 47. Banks' regulatory capital*, UAH billion



^{*} Includes registered and non-registered share capital.

Table 2. Key banking sector indicators 1

	2014	2015	2016	2017	2018	2019	2020	2021
Number of operating banks	145	117	96	82	77	75	73	71
Ge	eneral balance sheet in	dicators (U	AH billion) ²					
Total assets	1 477	1 571	1 737	1 840	1 911	1 982	2 206	2 359
of which in foreign currency	667	800	788	755	779	718	746	679
Net assets	1 290	1 254	1 256	1 334	1 360	1 493	1 823	2 054
of which in foreign currency	565	582	519	507	495	492	585	584
Gross corporate loans ³	820	831	847	864	919	822	749	796
of which in foreign currency	400	492	437	423	460	381	332	292
Net corporate loans ³	710	614	477	451	472	415	432	540
Gross retail loans	208	176	157	171	197	207	200	243
of which in foreign currency	101	97	83	68	61	38	31	21
Net retail loans	144	96	76	92	114	143	149	200
Corporate deposits ³	283	349	413	427	430	525	681	800
of which in foreign currency	114	141	177	163	150	191	233	233
Retail deposits ⁴	403	402	437	478	508	552	682	727
of which in foreign currency	214	215	239	244	241	238	285	270
	Change (y	oy, %)						
Total assets	4.8%	6.4%	10.6%	5.9%	3.8%	3.7%	11.3%	6.9%
Net assets	1.0%	-2.8%	0.2%	6.2%	1.9%	9.8%	22.1%	12.7%
Gross corporate loans ³	12.8%	1.3%	2.0%	2.0%	6.3%	-10.6%	-8.8%	6.2%
Gross retail loans	10.3%	-15.7%	-10.4%	8.5%	15.3%	5.0%	-3.5%	21.6%
Corporate deposits ³	9.5%	23.5%	18.2%	3.4%	0.8%	22.1%	29.7%	17.4%
Retail deposits ⁴	-8.9%	-0.3%	8.7%	9.4%	6.3%	8.6%	23.5%	6.6%
·	Penetratio	n ⁵ (%)						
Gross corporate loans ³ / GDP	51.7%	41.8%	35.5%	29.0%	25.8%	20.7%	17.9%	14.7%
Net corporate loans ³ / GDP	44.7%	30.9%	20.0%	15.1%	13.3%	10.4%	10.3%	10.0%
Gross retail loans/ GDP	13.1%	8.8%	6.6%	5.7%	5.5%	5.2%	4.8%	4.5%
Net retail loans/ GDP	9.1%	4.8%	3.2%	3.1%	3.2%	3.6%	3.5%	3.7%
Corporate deposits ³ / GDP	17.8%	17.6%	17.3%	14.3%	12.1%	13.2%	16.3%	14.8%
Retail deposits/ GDP	25.4%	20.2%	18.3%	16.0%	14.3%	13.9%	16.3%	13.5%
	Profit or Loss ⁶							
Net interest income	52.2	39.1	44.2	53.0	73.0	78.9	84.8	117.6
Net commission income	23.1	22.6	24.2	27.5	37.8	44.0	46.5	58.1
Provisions	84.4	114.5	198.3	49.2	23.8	10.7	31.0	3.4
Net profit/loss	-33.1	-66.6	-159.4	-26.5	22.3	58.4	39.7	77.5
•	Memo ite		-			<u> </u>		
UAH/USD (period average)	11.89	21.84	25.55	26.60	27.20	25.85	26.96	27.29
UAH/USD (end-of-period)	15.77	24.00	27.19	28.07	27.69	23.69	28.27	27.28
UAH/EUR (period average)	15.72	24.23	28.29	30.00	32.14	28.95	30.79	32.31
UAH/EUR (end-of-period)	19.23	26.22	28.42	33.50	31.71	26.42	34.74	30.92

¹ Data for solvent banks for each reporting date.

² Including accrued income/expenses.

 $^{^{\}rm 3}$ Including non-banking financial institutions.

⁴ Including certificates of deposits.

⁵ GDP is calculated as defined in the 2008 national accounts system methodology. From 2008 through 2013 it includes data for the temporarily occupied Republic of Crimea and City of Sevastopol; from 2014 it excludes data for the temporarily occupied Autonomous Republic of Crimea and City of Sevastopol and a part of the zone of joint forces operation. Data for 2021 – readings for the last 12 month based on NBU forecast as published in Inflation Report.

⁶ Taking into consideration adjustment entries.

Remarks:

The source for the data is the National Bank of Ukraine, unless otherwise noted.

The sample of banks consists of the banks that were solvent at each reporting date, unless otherwise stated.

The sample of banks that were solvent as of the last reporting date includes those banks that merged with other banks using a simplified procedure.

Groups of banks for 2017 were formed pursuant to NBU Board Decision No. 76-D, dated 10 February 2017. Data for 2018 and beyond were prepared pursuant to Decision No. 444 by the Committee on Banking Regulation and Supervision, dated 29 December 2017.

State-owned banks are Ukrainian banks with public capital excluding PrivatBank, unless otherwise specified.

Foreign banks are banks where the share of capital owned by at least one foreign investor (including foreign states) is no less than 10 percent.

Private banks are banks whose qualifying holders are exclusively residents of Ukraine.

The data include accrued interest as of the end of the period (month, quarter, year), unless otherwise specified.

Gross loans are loans not adjusted for provisions against asset-side banking transactions.

"Fixed-exchange-rate-based change" refers to the foreign-currency sum of an instrument being calculated using the exchange rate at the beginning of the period.

Data on corporate loans and deposits include data on nonbank financial institutions.

Retail deposits include certificates of deposit, unless otherwise specified.

The sum of individual components and the total may differ due to rounding.

Terms and Abbreviations:

ATM Automated teller machine / cash dispenser

CIR Cost-to-Income Ratio FX Foreign currency

GDP Gross domestic product

HHI Herfindahl-Hirschman Index

IFI International financial institution

NBU National Bank of Ukraine
NFC Non-financial corporation

NPL / NPE Non-performing loan / non-performing exposures

NSFR Net stable funding ratio

POS Point of sale

T-bond Domestic government debt securities and debt securities refinanced by the NBU, which are carried at (1)

fair value through profit or loss, (2) fair value through other comprehensive income, and (3) amortized cost.

PJSC Public Joint Stock Company

ROE Return on equity

UIRD Ukrainian Index of Retail Deposit Rates

pp Percentage point

EUR Euro

UAH Ukrainian Hryvnia
USD, US dollar United States dollar
H Half of the year

Q Quarter M Month

bn Billion

r.h.s. right-hand scale qoq Quarter-on-quarter yoy year-on-year